**Medical Insurance Website Synopsis**

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**Aim:**

The Objective is to create a comprehensive and user-friendly medical insurance website that serves both clients and administrators.

**Features User Side Feature:**

* **Displaying Various Plans:**

Clients can browse, compare, and select from a range of insurance plans tailored to their needs.

* **Users Registering/Login:**
  + Register (Name, Email, DOB, Contact Number, Gender)
  + Login: Login will be done through Phone number and OTP validation
* **Contact Us:**

Adding FAQ and About us

**Insurance Plan Details:**

There will be separate criteria for every plan based on the requirements

**Example:**

* **Individual/ Senior Citizen:**
  + Details of Coverages, DOB, Pre-Existing Illness of Individual or Senior Citizen
  + Calculate Premium
* **Family Plan:**
  + Details of each member like DOB, Coverages, Pre-Existing Illness
  + Calculate Premium

**After Loging in: (User Desktop)**

* **Users Basic Details:** user will have a custom dashboard from which has one stop for all their needs.
* **Buy Policy:**
  + The User can select an insurance plan about it along with premium estimation. He also can be able to register and book an insurance, Pay Premiums for the selected insurance, he shall also with the plans if required, users can withdraw from the policy within 45 days from the first premium paid
* **Your Policy:** the user will get all the policy details and status that he/she applied
* **Claiming of Policy:** The policy can be claimed through the website and proper status will be affected to the user policy status

**Also, Every Updates About the registration, validation, claiming approval will be sent through the email or SMS.**

**Basic Features Admin Side Feature:**

* **Premium Allocation:**

Adding, Deleting and Updating of the Plans

* **Accept/Reject Policies:**

The admin can accept or reject the user policies applied by the users.

* **Accept/Reject Claims:**

The admin can Block or Approve the Claims

* **Adding of Hospitals:**

Admins should be able to add new hospitals into the system and grey out the hospitals for cashless benefits.

* **Edit User Access**: Blacklisting of users in the case of malpractice.

**Application shall adhere to all the norms of the Health Care industry recommended by Govt. of India**